Private Pet Transportation — Los Angeles & California
747-342-9788 | petsgotaxi.com

SERVICE AGREEMENT & RELEASE OF LIABILITY

CLIENT INFORMATION

Client Name: _____ Date: _____

Phone Number: _____ Email: _____

Pet Name / Description: _____ Breed & Size / Weight: _____

Pickup Location: _____

Destination: _____

Scheduled Date & Time: _____

Quoted Rate: _____ Payment Method: _____

Will anyone ride in the vehicle with the pet? [ ] Yes [ ] No Number of passengers: _____

How will the pet be restrained? [ ] Crate [ ] Harness / seat belt [ ] Leash only [ ] Other: _____

Health, behavior, or medication notes: _____

_____

TERMS & CONDITIONS

1. Authorization

I am the legal owner or authorized representative of the animal described above and have full authority to arrange transportation on their behalf. If I am not the owner, I confirm I have written or verbal authorization from the owner to arrange this transport.

2. Health, Condition & Behavior Disclosure

I confirm that, to the best of my knowledge, the animal is healthy and fit for transport and its rabies vaccination is current. I agree to disclose before pickup any known health conditions, medications, special needs, and any history of biting, aggression, or escape attempts. Pets Go Taxi reserves the right to refuse or end a trip for any animal that appears to be in distress or poses a safety risk. If a trip is refused or ended because of an undisclosed condition or behavior, I remain responsible for the fare for the distance already driven.

3. Restraint & Control of the Animal

I am responsible for the animal's restraint and control. The animal must be on a leash or in a crate or harness during loading, unloading, and any stop. If I or any person with me rides in the vehicle, I remain responsible for controlling the animal during the trip. The driver may require the animal to be restrained for safety. If I choose to transport the animal without a crate, I accept the added risk of doing so.

4. Passengers
If I or anyone else rides in the vehicle, each passenger rides voluntarily and is bound by this Agreement. I will make sure every adult passenger reads and signs below, and I will not bring a passenger under 18 unless a parent or guardian signs for them. Passengers are subject to the Assumption of Risk and Release of Liability sections below.

5. Assumption of Risk
I understand that road travel carries inherent risks, including collisions, sudden stops, traffic, and weather, and that animals may become stressed, anxious, carsick, or unpredictable in a vehicle. I voluntarily accept these risks for myself, my animal, and any passenger I bring. Arrival times are estimates and are not guaranteed.

6. Release of Liability
For myself, my animal, my passengers, and my heirs and assigns, I release and discharge Pets Go Taxi, Brian Ka, and its drivers and agents from any and all claims, damages, losses, or expenses arising from the transportation, including but not limited to injury, illness, escape, or death of the animal, injury to any passenger, and loss of or damage to property, **INCLUDING CLAIMS ARISING FROM ORDINARY NEGLIGENCE**. This release does not apply to gross negligence or willful misconduct, or to any liability that cannot be waived under California law.

7. Pre-Existing Conditions
Pets Go Taxi is not responsible for any injury, illness, or death resulting from a pre-existing health condition not disclosed at the time of booking, or from a condition that manifests during transport without any negligence on the part of the driver.

8. Animal Behavior, Damage & Indemnification
I accept full responsibility for any damage or injury caused by my animal to the vehicle, equipment, driver, passengers, or other people or animals during transport. Any cleaning fees or repair costs resulting from my animal's behavior during the ride will be charged to me directly. I agree to indemnify and hold Pets Go Taxi harmless from third-party claims arising from my animal's actions.

9. Escape or Loss of the Animal
If the animal escapes during transport, the driver will make reasonable efforts to recover it and will notify me immediately. I agree to stay reachable by phone and to cooperate in the search. Pets Go Taxi is not liable for an escape except as stated in Section 6.

10. Emergency Veterinary Care
In the event of a medical emergency during transport and I cannot be reached within a reasonable time, I authorize Pets Go Taxi to seek emergency veterinary care on my animal's behalf at the nearest available facility. I agree to be fully responsible for any reasonable costs incurred.

11. Personal Belongings
Luggage, leashes, crates, and other items carried in the vehicle are at my own risk. Pets Go Taxi is not responsible for loss or damage to them, except in cases of gross negligence or willful misconduct.

12. Payment
I agree to pay the quoted rate in full prior to or at the time of pickup. For long-distance trips, a deposit may be required to reserve the date. Accepted payment methods: Zelle, Venmo, Cash App, PayPal, Credit Card, and Cash. Quoted rates are base rates — applicable add-ons for large breed, additional pets, rush hour, after-hours, weekend, or wait time will be communicated prior to booking confirmation.

13. Cancellation Policy
Cancellations made less than 24 hours before the scheduled pickup time will be charged 50% of the quoted fare. No-shows at the time of pickup will be charged the full quoted fare. If Pets Go Taxi cancels for any reason, I will receive a full refund of any amount I have paid.

14. Service Area & Limitation of Services
Pets Go Taxi provides private ground transportation within the state of California. Trips that cross state lines are offered only if the destination is stated on this form and confirmed in writing before booking. Pets Go Taxi is not responsible for delays caused by traffic, weather, road conditions, or other circumstances outside the driver's control.

15. Photo Authorization
I authorize Pets Go Taxi to photograph my pet during transport for business use including social media and the company website, unless I indicate otherwise in the notes section above.

16. Governing Law & Venue
This Agreement is governed by the laws of the State of California. Any dispute will be brought in the courts of Los Angeles County, California.

17. General
If any part of this Agreement is found unenforceable, the rest remains in effect. This Agreement is the entire agreement between the parties for this trip. An electronic signature, or a signed copy sent by text or email, is as valid as an original.

By signing below, I confirm that I have read, understood, and agree to all terms and conditions outlined in this Service Agreement & Release of Liability, including the release of claims for ordinary negligence in Section 6.

Client Signature: _____ Date: _____

Print Name: _____ Phone: _____

Additional adult passenger(s), if any:

Passenger Signature: _____ Print Name: _____

Passenger Signature: _____ Print Name: _____

Brian Ka / Pets Go Taxi: _____ Date: _____